

Call (800) 841.4123
or (818) 565.2080

Press 1 Automated Account
Information

Press 2 Touchtone Option
Enter Acct #
Enter PIN

Touchtone Main Menu Selections

Press 1 Checking or Money Market
Checking

Press 2 Savings

Press 3 Loans

Press 4 Certificates

Press 5 Transfer Menu

Press 6 Additional Options

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Press 1 Checking or Money Market Checking**1 Account Balance****2 Deposit Activity**

- 1 Recent Deposits
- 2 Recent Dividends

3 Account Activity

- 1 Cleared Checks
- 2 Inquiry on a Specific Check
- 3 ATM/Debit Card Activity
- 4 Recent Transactions

4 Place a Stop Payment**5 Request Check Withdrawal****6 Loan Payments****7 Transfer Between Savings or Checking****Press 2 Savings****1 Account Balance****2 Deposit Activity**

- 1 Recent Deposits
- 2 Recent Dividends

Press 2 Savings (continued)**3 Account Activity**

- 1 Recent Transactions
- 2 ATM/Debit Card Activity

4 Request Check Withdrawal**5 Loan payments****6 Transfer between savings or checking****Press 3 Loans****1 Credit Card****2 ReadyLine****3 Home Equity Line of Credit**

- 1 Recent Transactions
- 2 Make a Payment
- 3 Payment and Balance Information
- 4 Loan Advance to Checking/Savings
- 5 Request Check Advance
- 6 Year-to-Date Interest Paid

Press 3 Loans (continued)**4 Mortgage Information****5 Other Loans**

- 1 Recent Transactions
- 2 Make a Payment
- 3 Obtain Payoff Amount
- 4 Year-to-Date Interest Paid

Press 4 Certificates**1 Account Balance and Rate****2 Recent Transactions****3 Recent Dividends****Press 5 Transfer Menu****1 Transfer Between Checking/Savings****2 Make Loan Payment****3 Loan Advance to Checking/Savings****4 Request Check Advance****Press 6 Additional Options****1 Change Personal ID Number****2 Interest/Dividend Activity**

- 1 Year-to-Date Dividends Earned
- 2 Current Year-to-Date Interest Paid
- 3 Previous Year Dividends Earned
- 4 Previous Year Interest Paid

3 Access Another Account**4 Place a Stop Payment****5 Activate Debit Card****6 Change Preferences**

- 1 Language
- 2 Number of Transactions
- 3 Expert Mode

Tool Box

= Enter

9 = Previous Menu

0 = Transfer to a Representative

8 = To END Session

* = Replay Current Menu

*Enter all dollar amounts without a decimal. For example, enter \$25.48 as 2548***Common Account IDs**

Please reference your current statement or log into online banking for your specific Account IDs.
In many cases, 9 = Checking, 0 = Savings, 40 = Money Market, 62 = Home Equity Line.